



## Consent Policy & Procedures

### Biokinetic Treatment

I, the undersigned, understand and declare that:

- During the treatment and evaluation I might need to uncover specific body parts and I understand that I may refuse to do so if and when I do
- feel uncomfortable in doing so.
- The biokineticist may need to touch me in order to provide effective treatment and that I will inform the biokineticist if and when I feel uncomfortable.
- It is my right to withdraw this consent at any time or for any specific treatment or intervention.
- I have been informed of all the benefits and risks of the treatment/intervention.
- I have been informed of alternative treatment/ intervention
- I understand the treatment and potential complications and I had the opportunity to discuss this with the biokineticist.
- I further more grant any employee of Marco Becker Biokineticist permission to arrange for the necessary medical assistance that may be required in case of injury or damage, should I be unable to do so myself.
- I hereby consent to biokinetic treatment and interventions that will be performed on me / my dependant: subject to the biokineticist performing the relevant safety tests and evaluation, and taking relevant precautions.
- I understand that I have to wear appropriate training attire, bring a towel and water bottle to exercise sessions.
- I understand that in case of aqua sessions: a bathing costume, towel and SWIM CAP are compulsory.
- I have disclosed all my medical conditions, medications, and any other related information to the biokineticist.
- I understand that all information given to the biokineticist will be treated with the utmost confidentiality.
- If information from this consultation falls within an area of research, do you grant permission to be contacted by a researcher for you possible involvement as a research subject?

### Financial Responsibility

- I, the undersigned, hereby accept full financial responsibility for this account until it is settled in full.
- I understand that I will be responsible for all legal fees involved, if legal action is needed to collect any outstanding fees.
- I hereby declare all personal and financial information as true and correct.
- Medical aid tariffs are charged in accordance to the specific medical aid's rates.
- Private tariffs are charged at a rate that is slightly less than medical aid rates.
- Services rendered at private tariffs will be payable immediately.
- Pre-paid packages must be bought in advance or else private tariffs will be charged.
- Accounts will be rendered electronically to you. Please check all information and notify us as soon as possible of any changes or discrepancies.
- It is the patient's responsibility to clarify and rectify any mistakes made by the medical aid with the medical aid.
- Accounts older than 30 days will gain 10% interest p.a. to the account.
- Accounts older than 30 days will be followed up with a telephone call, sms or e-mail.

- Accounts older than 60 days will receive a final written warning.
- If still not settled within 14 days after the final warning date, the account will be handed over for legal action.
- In case of discontinuation, I understand that unless I produce a doctor's note I cannot claim the credit from my pre-paid packages.
- If a doctor's note is however presented and credit has to be paid back, an administration fee of 17% will be charged.
- I hereby declare that the billing procedures of this practice have been discussed with me and that I do understand the conditions and implications thereof.
- I declare that this consent was not made under duress.
- I understand that appointments with Marco Becker Biokineticist must be cancelled at least 24 hours before the scheduled time. If I fail to do so, I consent to being charged 100% of the session fee. I acknowledge this policy and agree to abide by it.

## Consultation Guidelines

- I have read and understand the practical guidelines as set out hereunder and confirm that I will comply thereto and prepare accordingly.
- Patients will be phoned and screened the day before consultations, and requested to take appropriate action if they are presenting with any risk symptoms or history.
- Patients will be stopped from entering the practice if the patient hasn't complied with proper control measures.
- Patients will not be allowed in the waiting room and will be requested to wait in their cars until called by the practitioner or a staff member to enter the practice.
- All patients will be sprayed with hand sanitiser upon entry.
- All patients must wear a face mask alternatively a face mask will be provided to the patient.
- On arrival, patients will again be screened for risk factors including the taking of a temperature.
- Between consultations, the necessary hygiene/cleaning protocols will be done by the practitioner and/or their staff compliment and this may cause a delay and prolong waiting periods.
- Patients are requested to avoid touching anything inside the practice.
- Patients are requested to remove any jewellery and leave same at home as it can be carriers of infections droplets.
- I acknowledge voluntary participation in services by Marco Becker Biokineticist, release and indemnify him and his representatives from claims, and assume all associated risks, including injury or damage, except in cases of gross negligence or willful misconduct.